SOLICITATION TITLE: IFB 22011-JM Mental Health and Wellness Services

TYPE OF ADDENDUM:
X Change or clarification to the Solicitation’s specifications, requirements, or scope of work.
X Questions posed regarding the Solicitation and their respective answers by The Citadel.

DESCRIPTION OF CHANGES:

I. Please use the following bid schedule for pricing:

<table>
<thead>
<tr>
<th>Bid Schedule</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Implementation/Mobilization (If any)</td>
<td>$</td>
</tr>
<tr>
<td>Calendar school year July 1, 20XX - June 30, 20XX</td>
<td></td>
</tr>
<tr>
<td>Cost for three (3) sessions per student, per calendar year</td>
<td>$</td>
</tr>
<tr>
<td>Cost for five (5) sessions per student, per calendar year</td>
<td>$</td>
</tr>
<tr>
<td>Cost for six (6) sessions per student, per calendar year</td>
<td>$</td>
</tr>
<tr>
<td>Cost for eight (8) sessions per student, per calendar year</td>
<td>$</td>
</tr>
<tr>
<td>Cost for unlimited sessions per student, per calendar year</td>
<td>$</td>
</tr>
<tr>
<td>Please provide options that may be more suitable</td>
<td></td>
</tr>
</tbody>
</table>

QUESTIONS AND ANSWERS:

1. Are you open to electronic submission only to confirm meeting the February 3rd submittal deadline? Or is the submittal to be hard copy only?

   No, electronic submissions are not accepted. Please provide one paper copy and an electronic copy on thumb/USB drive as directed in IFB.
   If you choose to submit a redacted copy, please provide a redacted copy of both on the thumb/USB drive.

2. If hard copy only, would you also like us to include our redacted copy in the submission envelope?

   No, the redacted version does not have to be included in the submission envelope. Ensure it is on the thumb/USB drive.

3. The RFP states via “Scope of Solicitation” Page 4, that the expectations are for a February 2022 start. Is there is goal date in mind? Ideally, I’d like to submit to my team prior.

   The Citadel will get started upon published award date. The Citadel anticipates a one (1) year agreement with an option for four (4) one-year renewals.
4. Lastly, is your preference for terms to be negotiated upon award?

Terms are as published in the IFB. When responding you accept our terms. Please submit any requests regarding terms as a request to negotiate with your submission.

5. Does The Citadel want to purchase up a certain maximum number of yearly counseling sessions for each student or does it want unlimited access to students who request the normal average range of 3-6?

Please refer to revised bid schedule in Addendum 2.

6. On page 25, part (e) says:

(e) Coverage shall have limits no less than five million ($5,000,000.00) dollars per occurrence and ten million ($10,000,000.00) dollars aggregate.

Our coverage is $1M/$3M with a policy aggregate limit of $5M. Will this coverage suffice?

No, the coverage does not suffice. Due to the nature of services and potential risk, The Citadel cannot waive the coverage limits.

7. With 2300 cadets, do you have an estimates for how many telehealth visits would happen on an annual basis?

The Citadel is unable to provide an estimated number of service requests.

8. Maybe we could benchmark 2021. So if you had some details on that its appreciated. Price would be determined by usage.

The Citadel is unable to provide any benchmark information.

9. As I read it, we must have a SC office. Could that be supplied by the subcontractor?

There is no requirement to have an office in the State of South Carolina.

10. Given the language around the ability to meet mandatory requirements was recently revised in Amendment 1 to include telehealth-only solutions, are you willing to extend the deadline to 2/7?

Amendment I, does not include a Telehealth only solution. The deadline cannot be extended.

11. Are you willing to accept electronic copies (i.e., emailed) in lieu of hard copies?

No, please submit an electronic copy on a thumb drive with the requested hard copy as required. Delivered by any means to the published address.

12. If not, can an electronic copy (i.e., emailed) be sent on the due date with hard copies postmarked that same day?

All bid submissions must be submitted and delivered to the procurement office by the due date and time.

13. For section III Scope of Work/Specifications, page 14, item 1, would The Citadel accept 24/7 telephonic crisis support staffed by a mix of highly skilled and trained bachelor-level and master-level staff under the supervision of licensed clinical supervisors?

No.

14. For section III Scope of Work/Specifications, page 14, item 2, is The Citadel seeking to cover the cost of ongoing, outpatient mental health care for cadets? And, if so, is there a certain number of sessions per cadet, per year, The Citadel would like to cover; or would The Citadel like to cover all sessions?

Please refer to revised bid schedule in Addendum 2.
15. We anticipate a short turnaround time between when questions are addressed and when the RFP is due in your office. Would you allow for an extension of the deadline, or would an email copy of the response by the deadline suffice while a hardcopy is being delivered?

The deadline cannot be extended, an email only bid is not sufficient. Please submit bid as required in IFB.

16. Section V (Qualifications), Item 2 reads, "South Carolina licensed mental health providers to provide mental health, wellness, and therapy services, via telehealth or face to face for Citadel Cadets..."; Does face-to-face refer to on campus or otherwise in person? Or does face-to-face include video sessions? If in person, is this a firm requirement, or is "telehealth or face to face" an either/or requirement?

As specified in Item 2 – Network of providers licensed in South Carolina who can provide ongoing mental health care to cadets for non-emergency matters using telehealth and/or face to face therapy as appropriate.

17. Have you calculated an estimated minimum number of hours per week of services for therapy and/or psychiatry that you're seeking?

No.

QUESTIONS FROM OFFERORS - AMENDMENT (JUN 2017)
THE SOLICITATION IS AMENDED AS PROVIDED HEREIN. INFORMATION OR CHANGES RESULTING FROM QUESTIONS WILL BE SHOWN IN A QUESTION-AND-ANSWER FORMAT. ALL QUESTIONS RECEIVED HAVE BEEN REPRINTED BELOW. THE “STATE’S RESPONSE” SHOULD BE READ WITHOUT REFERENCE TO THE QUESTIONS. THE QUESTIONS ARE INCLUDED SOLELY TO PROVIDE A CROSS-REFERENCE TO THE POTENTIAL OFFEROR THAT SUBMITTED THE QUESTION. QUESTIONS DO NOT FORM A PART OF THE CONTRACT; THE “STATE’S RESPONSE” DOES. ANY RESTATEMENT OF PART OR ALL OF AN EXISTING PROVISION OF THE SOLICITATION IN AN ANSWER DOES NOT MODIFY THE ORIGINAL PROVISION EXCEPT AS FOLLOWS: UNDERLINED TEXT IS ADDED TO THE ORIGINAL PROVISON. STRICKEN TEXT IS DELETED. 02-2A097-1]

□ Other Change: Describe

IMPORTANT NOTICE:
□ Contractor is required to acknowledge receipt of this Addendum by signing below and returning a copy with its Offer.

Except as provided herein, all terms and conditions of the Solicitation referenced above remain unchanged and in full force and effect.

SIGNATURE OF PERSON AUTHORIZED TO EXECUTE ON BEHALF OF OFFEROR

Signature:________________________________________________________

Printed Name & Title:______________________________________________

Company Name:__________________________________________________

Date:___________________________________________________________

04/2021